

Pomes, Michael

From: Sac & Fox Truck Stop <sacfoxtsmgr@jbntelco.com>
Sent: Thursday, September 29, 2016 5:40 PM
To: Drouare, Douglas
Subject: RE: Follow Up to Discussion this Morning
Attachments: Dougdroure.pdf; monitoring wells.pdf

Categories: EZ Record - Shared, Record Saved - Shared

Doug,

Attached is diagram showing additional 2 monitoring wells along with minimal update. I am in favor of any help you could offer to get this situation resolved. This entire situation is ridiculous in reference to insurance companies and containment solutions. It is nothing more than a run around so no one has to pay but they all want a say in how things are to happen. We are required to have all of this insurance but apparently insurance companies really have no obligations other than creating run around. Now because of insurance no one wants to offer reasonable insurance coverage until I receive a letter of No Further Action stating satisfactory closure which insurance has had all of these stipulations and requirements to follow or else, that has kept us from dealing with this situation in a timely matter. I have forwarded requested documentation to insurance companies today, will let them go over this information and respond and then we will discuss putting together a conference call possibly in the next week or two. Containment Solutions is holding my letter of determination which I requested 2 weeks ago until the bill is paid. I told them once again I could not pay until I received back up documentation for their bill which insurance requested. Two weeks ago they told MAC Corp. that they thought they sent it, then they told me that it was in the Engineering Dept. waiting for approval. Some more run around.

Sincerely,

Theresa Armbruster
Manager, Sac and Fox Truck Stop

From: Drouare, Douglas [mailto:drouare.douglas@epa.gov]
Sent: Monday, September 19, 2016 1:10 PM
To: Sac & Fox Truck Stop; lisa.montgomery@sacfoxenviro.org; mark.junker@sacfoxenviro.org
Cc: Bosch, Raymond; Hayes, Scott; Bustos, Patrick
Subject: Follow Up to Discussion this Morning

After our phone call this morning we continued to discuss the situation at the truck stop and how we could have a beneficial influence. We were wondering if it would be helpful for us to become a participant in the conversations between the parties involved. Perhaps if we participated in your next conference call, or if you scheduled a conference call that we could participate in, the mere weight of our presence may move parties to quicker action. We would not want to be the "lead" entity in the conversation or the sole reason for having the conversation. We would think that you would be the lead and we would be present to listen and comment where appropriate. Perhaps if the mere weight of our presence does not work select comments may. We would think that such a conversation would at least include you, your consultant, the tank manufacturer and your insurance company. What are your thoughts?

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